



TEFAP Civil Rights Training Certification for Partner Agencies

I have received Civil Rights training and understand the following topics:

- Collection and Use of Data
- Effective Public Notification Systems
- Complaint Procedures
- Compliance Review Techniques
- Resolution of Noncompliance
- Reasonable Accommodations for People with Disabilities
- Language Assistance
- Conflict Resolution
- Customer Service

Training Instructor: **FOOD BANK OF IOWA**

Partner Agency Training Instructor (Print Name)	Partner Agency Training Instructor (Sign Name)	Date of Completion

Partner Agency Name _____

Partner Agency Reference Number _____

Food Bank of Iowa Staff - Print _____

Food Bank of Iowa Staff - Signature _____